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**Mid-Valley Veterinary Hospital**

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Dear Client:

On Friday 3/27/2020 the first confirmed case of COVID-19 was diagnosed in northern Glenn County. Due to this diagnosis and the rapidly increasing number of confirmed cases we are taking additional steps to protect our staff from exposure.

The following changes agree with national (American Veterinary Medical Association) and state (California Veterinary Medical Association) recommendations pertaining to veterinary practice.

As of Monday, 3/30/2020 we will be moving to seeing emergency/urgent care/essential appointments only. We will also no longer be open Mondays from 5-7 pm until further notice.

**Appointments that will continue to be seen:**

Any condition that presents a risk of irreversible harm, which includes, but is not limited to:

- Threat to the patient's life (emergencies).
- Threat of irreversible harm to the patient's physical or mental health.
  - This includes Pro-Heart and Cytopoint injections, puppy and kitten vaccination series bandage/splint/cast changes, sick/problem appointments, and dentals with significant disease/extractions.
- Threat of permanent dysfunction of an extremity or organ.
- Risk of cancer metastasis or progression of staging.
- Risk of rapidly worsening condition (i.e., need for the procedure is time-sensitive).
  - This includes euthanasias and Quality of Life exams.
- Rabies vaccines due to potential for human transmission/public health concerns.

**Appointments that will be postponed for approximately 2 months:**

- Annual wellness examinations.
- Tech appointments for all vaccines except rabies - if rabies is due and the patient is here, we can booster other vaccines.
- Elective spays and neuters - unless the animal is indoor/outdoor and has the potential to be pregnant.
- Basic dentals - just clean and polish with no significant disease and no extractions.
- Mass removals for cosmetic tumors like big lipomas, non-bleeding warts, skin tags and cysts.
- Toenail trims.

This is a rapidly changing situation. The doctors and staff thank you for your understanding during this unique time.